

# **Benefits Job Aid**

## **BN361: Invalid Elections Report**

This Job Aid provides guidance on how to access, run, and review the Invalid Elections Report.

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Invalid Elections Re	port
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Rev 9/7/2021 Page 1 of 7



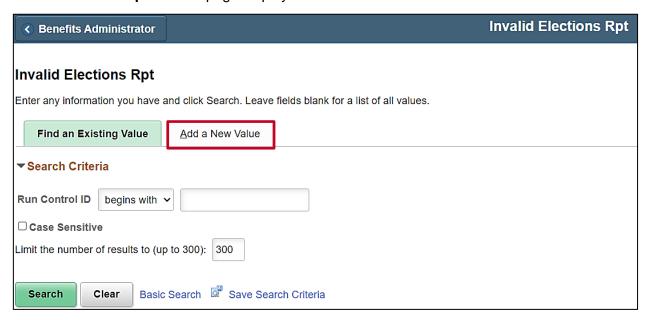
#### **Invalid Elections Report**

To review invalid elections, the Agency BA will access the Invalid Elections report.

1. Navigate to the **Invalid Elections** report using the following path:

Navigator > Benefits > Manage Automated Enrollment > Investigate Exceptions > Invalid Elections Rpt

The Invalid Elections Rpt Search page displays.



**Note**: If this is the first time, you're running this report, you will need to create a **Run Control ID** before running the report. After you have created the Run Control ID, next time you run the report with the same parameters, you can search for the existing Run Control ID on the **Find an Existing Value** tab and skip to step 5.

2. Click on Add a New Value tab.

The **Add a New Value** tab displays.

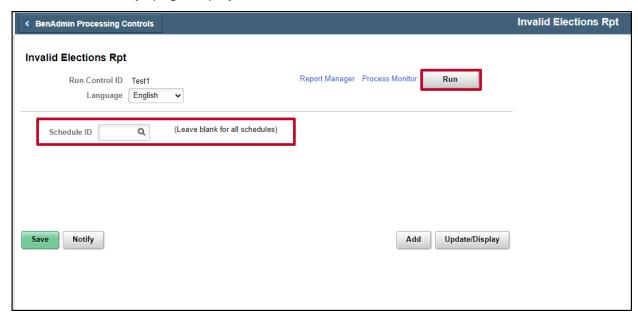


Rev 9/7/2021 Page 2 of 7



- 3. Type in the Run Control ID that you want to create in the field to the right of Run Control ID.
- 4. Click the Add button.

The **Invalid Elections Rpt** page displays.

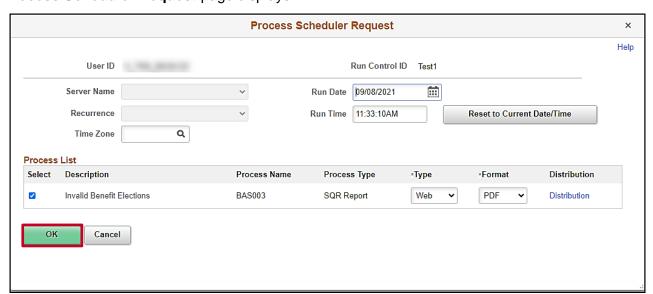


5. Select the **Schedule ID.** 

**Note:** Schedule ID should be populated with a value of 'EM00' unless the user is running this report during Open Enrollment (OE) and wants to see errors associated with OE events. To see errors associated with the OE schedule, the **Schedule ID** for the current OE should be selected.

6. Click the **Run** button.

The **Process Scheduler Request** page displays.



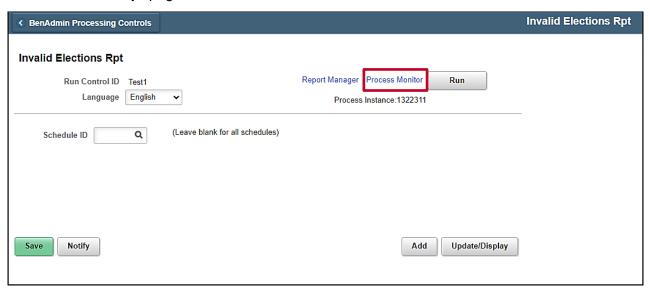
Rev 9/7/2021 Page 3 of 7



7. Leave all settings as is on the Process Scheduler Request Window and click OK.

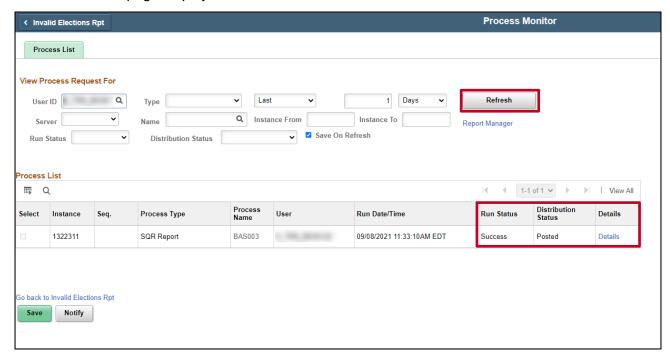
**Note:** If the Agency BA would like to change the format of the report, click the drop down menu under **Format** and choose from the list.

The Invalid Elections Rpt page returns.



8. Click on the **Process Monitor** hyperlink.

The **Process Monitor** page displays.



9. Click on the **Refresh** button until your report has a **Run Status** of **Success** with a **Distribution Status** of **Posted**.

Rev 9/7/2021 Page 4 of 7



10. Once your report meets the criteria specified on step 8, click on the **Details** hyperlink on the right-hand side of the report row.

The **Process Details** page displays.

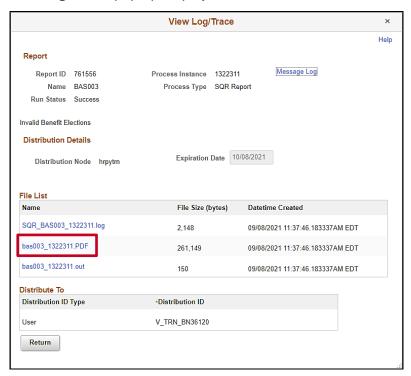


11. Click on the View Log/Trace hyperlink under the Actions section.

Rev 9/7/2021 Page 5 of 7



The View Log/Trace pop up displays.



12. Click on the **PDF** file for your report under the **File List** section.

**Note:** The **Invalid Elections Report** should be run routinely and more frequently during **Open Enrollment**. This can be run for an individual **Schedule ID** or for all Schedule IDs by leaving the field blank. Separate schedule IDs will be created for ongoing maintenance and Open Enrollment.

Rev 9/7/2021 Page 6 of 7



The **BenAdmin Preparation and Elections Errors** report will display if there are errors.

port	ID: BAS003					PeopleSoft BenAdmin Preparation and Election Errors	Page No. 1 Run Date 09/08/2021 Run Time 11:37:34
hed	Employee ID		Event O	D ID	Msg-ID	Error Massage Description	Message-Data 1/2/3
100		0	0		0 000327	Valid data from various tables (including Job and Pers Data_Effdt) could not be found in effect as of the Event Date. There are many possible causes for this. Rows existing at the time of this event may have been subsequently deleted. The Event Date may pre-date all effective-dated rows in critical RR tables.  If Multiple Jobs is enabled, this can occur if the primary job for this Benefit Record has its Benefit System flag set to something other than (RA) "Benefits Administration", as of	1: 2019-10-26 2: 000 3: TJ
		1	0	0	0 000327	Valid data from various tables (including Job and Pers Data_Effdt) could not be found in effect as of the Event Date. There are many possible causes for this. Rows existing at the time of this event may have been subsequently deleted. The Event Date may pre-date all effective-dated rows in critical HR tables.  If Multiple Jobs is enabled, this can occur if the primary job for this Benefit Record has its Benefit System flag set to something other than (RA) "Benefits Administration", as of	1: 2019-10-24 2: 000 3: TJ
				0	0 000327	Valid data from various tables (including Job and Pers Data_Effdt) could not be found in effect as of the Event Date. There are many possible causes for this. Rows existing at the time of this event may have been subsequently deleted. The Event Date may pre-date all effective-dated rows in critical HR tables.  If Multiple Jobs is enabled, this can occur if the primary job for this Benefit Record has its Benefit System flag set to something other than (BA) "Benefits Administration", as of	1: 2019-10-24 2: 000 3: TJ
		0	0	0	0 000327	Valid data from various tables (including Job and Pers_Data_Effdt) could not be found in effect as of the Event Date. There are many possible causes for this. Rows existing at the time of this event may have been subsequently deleted. The Event Date may pre-date all effective-dated rows in critical RR tables.  If Multiple Jobs is enabled, this can occur if the primary job for this Benefit Record has its Benefit System flag set to something other than (BA) "Benefits Administration", as of	1: 2019-10-26 2: 000 3: TJ
		0	0	0	0 000327	Valid data from various tables (including Job and Pers_Data_Effdt) could not be found in effect as of the Event Date. There are many possible causes for this. Rows existing at the time of this event may have been subsequently deleted. The Event Date may pre-date all effective-dated rows in critical RR tables.  If Multiple Jobs is enabled, this can occur if the primary job for this Benefit Record has its Benefit System flag set to something other than (RA) "Benefits Administration", as of	1: 2019-10-24 2: 000 3: TJ
		0	0	0	0 000327	Valid data from various tables (including Job and Pers Data_Effdt) could not be found in effect as of the Event Date. There are many possible causes for this. Rows existing at the time of this event may have been subsequently deleted. The Event Date may pre-date all effective-dated rows in critical RR tables.  If Multiple Jobs is enabled, this can occur if the primary job for this Benefit Record has its Benefit System flag set to something other than (BA) "Benefits Administration", as of	1: 2019-10-24 2: 000 3: TJ

**Note:** Once the messages are resolved, when the Ben Admin process runs again the system, will pick up the changes, validate the record again and close or continue processing the event.

For more information on running reports, see the resource titled **Cardinal Reports Catalog**. This document can be found on the Cardinal website in **Resources** under **Learning**.

Rev 9/7/2021 Page 7 of 7